

Digital Restart Fund

Financial Report
2023/24



Acknowledgement of Country

The Department of Customer Service Acknowledges, respects and values Aboriginal peoples as the Traditional Custodians of the lands on which live, walk and work. We pay our respects to Elders past, present and future. We recognise and remain committed to honouring Aboriginal and Torres Strait Islander peoples' unique cultural and spiritual relationships, and continuing connection to their lands, waters and seas. We acknowledge their history here on these lands and their rich contribution to our society. We also acknowledge our Aboriginal employees who are an integral part of our diverse workforce and recognise the knowledge embedded forever in Aboriginal and Torres Strait Islander custodianship of Country and cultures.

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Statement by the Minister

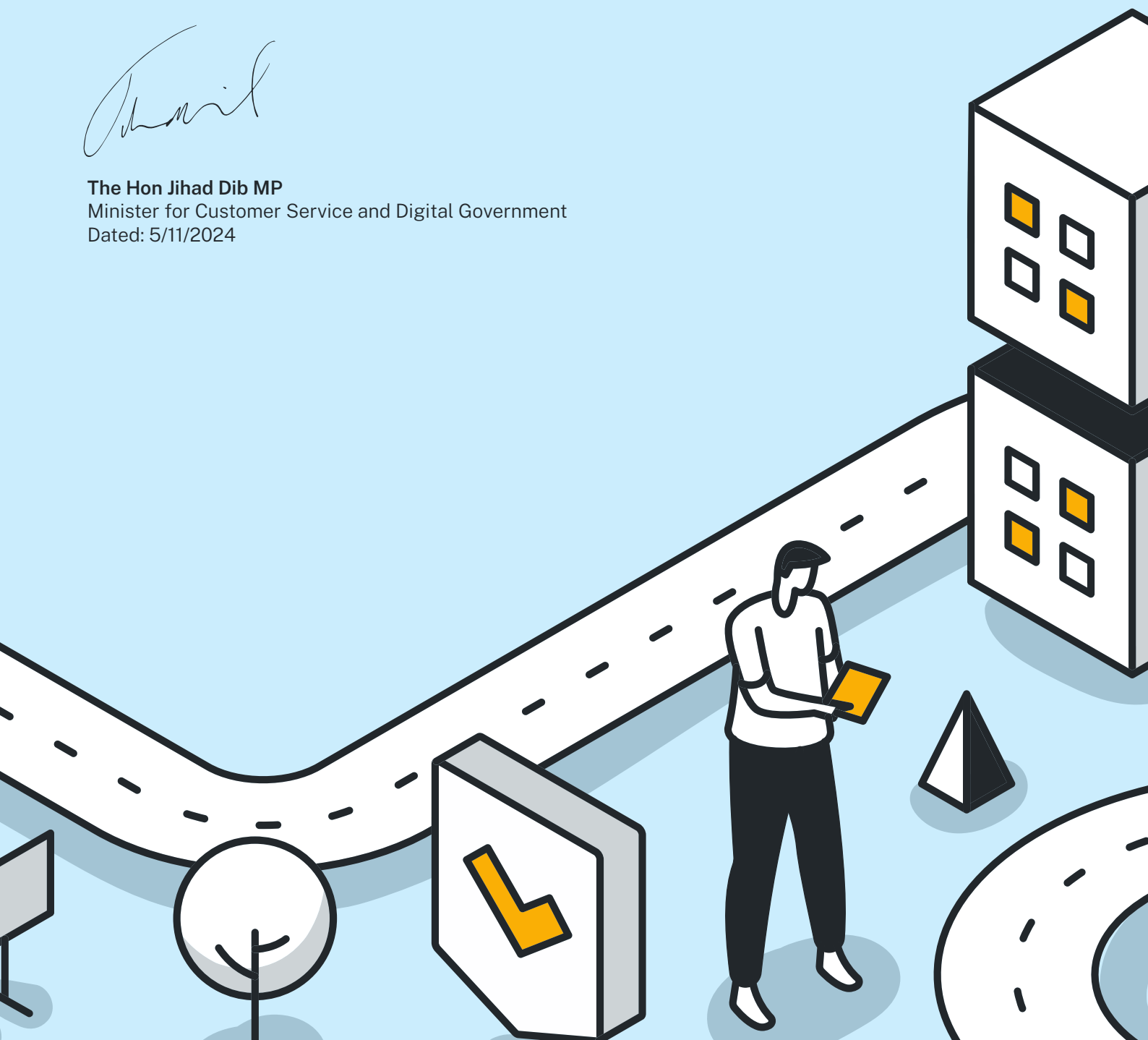
Pursuant to Section 14 of the *Digital Restart Fund Act 2020 No. 15 (the Act)*, I declare that in my opinion:

- a) the accompanying financial report and notes to the financial report provides details of the transactions of the Digital Restart Fund (the Fund) for the year ended 30 June 2024
- b) the accompanying financial report and notes to the financial report are special purpose and have been prepared in accordance with the basis of accounting as described in Note 2
- c) payments from the fund have been made in accordance with the Act.

The scope of the financial report and the Independent Auditor's report are described in note 1 of the financial report.



The Hon Jihad Dib MP
Minister for Customer Service and Digital Government
Dated: 5/11/2024





INDEPENDENT AUDITOR'S REPORT

Digital Restart Fund

To Members of the New South Wales Parliament

Opinions

Opinion on the audit of the financial report

I have audited the accompanying special purpose financial report (the financial report) of the Digital Restart Fund (the Fund), which comprises the Statement by the Minister, the Statement of the Fund's Activities for the year ended 30 June 2024, the Statement of the Fund's Position as at 30 June 2024, and notes to the financial report. The financial report has been prepared by the Minister for Customer Service and Digital Government (the Minister), using the basis of accounting described in Note 2 to the financial report for the purpose of fulfilling the Minister's annual reporting obligations under section 14 of the *Digital Restart Fund Act 2020 No 15* (the Act).

In my opinion, in all material respects, the financial report presents fairly, the Fund's position as at 30 June 2024 and its activities for the year then ended, in accordance with the basis of accounting described in Note 2 to the financial report.

Opinion on whether payments complied with the Act

I have undertaken an audit to provide reasonable assurance on whether payments from the Fund have, in all material respects, been made in accordance with section 9 of the Act for the year ended 30 June 2024.

In my opinion, in all material respects, payments from the Fund have been made in accordance with section 9 of the Act for the year ended 30 June 2024.

My opinions should be read in conjunction with the rest of this report.

Basis for Opinions

I conducted my audit in accordance with Australian Auditing Standards and Standards on Assurance Engagements, including ASAE 3100 'Compliance Engagements' (ASAE 3100). My responsibilities under the standards are described in the 'Auditor's Responsibilities' section of my report.

I am independent of the Fund in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

In conducting my audit, I have applied ASQM 1 'Quality Management for Firms that Perform Audits or Reviews of Financial Reports and Other Financial Information, or Other Assurance Engagements or Related Service Engagements'.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinions.

Emphasis of Matter - Basis of accounting

Without modifying my opinion, I draw attention to Note 2 to the financial report which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Minister's annual reporting responsibilities under the Act. As a result, the financial report may not be suitable for another purpose.

Minister's Responsibilities for the Financial Report

The Minister is responsible for the preparation and fair presentation of the financial report in accordance with the basis of accounting described in Note 2 to the financial report. The Minister's responsibility also includes such internal control as the Minister determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

The Minister has determined that the accounting policies described in Note 2 are appropriate for fulfilling the Minister's annual reporting responsibilities under the Act.

The Minister's Responsibilities under the Act

The Minister is responsible for ensuring payments made from the Fund have been made in accordance with the Act. The Minister's responsibility also includes such internal control as the Minister determines is necessary to comply with the requirements of the Act.

Auditor's Responsibilities

Audit of the Financial Report

My objectives are to:

- obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial report.

A description of my responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- about compliance of other sections of the Act except for section 9
- that the Fund carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial report on any website where it may be presented
- about any other information which may have been hyperlinked to/from the financial report.

Audit of whether payments complied with the Act

My responsibility is to express an opinion on whether payments from the Fund, in all material respects, have been made in accordance with section 9 of the Act. ASAE 3100 requires that I plan and perform procedures to obtain reasonable assurance whether payments from the Fund have, in all material respects, complied with specific requirements of the Act.

This audit involved performing procedures to obtain audit evidence on whether payments from the Fund complied with section 9 of the Act. The procedures selected depend on my judgement, including the identification and assessment of the risks of material non-compliance with specific requirements of the Act.

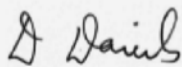
Inherent Limitations

Because of the inherent limitations of any compliance procedure, together with the Fund's internal control structure it is possible that fraud, error or non-compliance with the Act may occur and not be detected.

An audit for the year ended 30 June 2024 does not provide assurance on whether compliance with the Act will continue in the future.

Use of Report

My report was prepared for the purpose of fulfilling the Minister's annual reporting obligations under the Act. I disclaim any assumption of responsibility for any reliance on the report for any other purpose other than for which it was prepared.



David Daniels
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

8 November 2024
SYDNEY

Statement of the Fund's Activities

for Year Ended 30 June 2024

	Note	2024 \$'000	2023 \$'000
Receipts			
Appropriations	3	168,000	614,000
Contributions from other Government agencies	3	8,706	41,000
Total receipts		176,706	655,000
Payments			
DRF funded projects	4	178,416	567,662
Administrative expenses	4	5,035	3,730
Total payments		183,451	571,392
Net receipts/(payments)		(6,745)	83,608

The accompanying notes form an integral part of the Financial Report.

Statement of the Fund's Position

as at 30 June 2024

	2024	2023
	\$'000	\$'000
Opening balance of the Fund	324,350	240,742
Net Receipts/(Payments)	(6,745)	83,608
Closing balance of the fund	317,605	324,350
Balance of Fund held in Cash and Cash Equivalents	317,605	324,350

The accompanying notes form an integral part of the Financial Report.

Notes to the Financial Report

from 1 July 2023 to 30 June 2024

1. Information on the Digital Restart Fund

The Minister is responsible to produce an annual report of the Digital Restart Fund under Section 14(1) of the *Digital Restart Fund Act 2020 No. 15* (the Act)

The Financial Report has been prepared in accordance with the annual reporting obligations under Section 14(2)(a), Section 14(2)(b)(i) to Section 14(2)(b)(ii) and Section 14(2)(b)(iv) and should be read in conjunction with the Annual Report.

Section 6 of the Act states that the purpose of the Fund is to support digital and information and communications technology initiatives across the government sector, and for that purpose, to fund projects that:

- develop and implement digital and information and communications technology products or services that, for the purpose of improving the delivery of services by government agencies and related interactions:
 - i. identify the actions required to be taken by an individual (or on the individual's behalf) in respect of significant events during the individual's life, and
 - ii. record related interactions between the individual (or on the individual's behalf) and government agencies or non-government entities or other bodies or persons connected with the delivery of services by a government agency, and
 - iii. identify impediments to the delivery of related services by government agencies and develop and implement solutions to those impediments, or
- develop and implement digital and information and communications technology products or services that are capable of being used by multiple government agencies in a cost-effective manner, or
- optimise existing technologies, applications, computer systems or processes used by government agencies to improve the functionality and operational life of those technologies, applications, computer systems or processes, or
- provide persons employed in or by a government agency with education, training and information relating to digital and information and communications technology.

Section 5 of the Act establishes the Fund in the Special Deposits Account (SDA). Section 4.15 of the Government Sector Finance Act 2018 (GSF Act) defines an SDA to consist of all accounts of money that the Treasurer is, under statutory authority, required to hold otherwise than for or on account of the Consolidated Fund, and all accounts of money that are directed or authorised to be paid to the SDA by or under legislation.

Under Section 7 of the Act, the Minister for Customer Service and Digital Government (the Minister) is to control and manage the Fund.

This Financial report for the year ended 30 June 2024 has been authorised for issue by the Minister on the date the accompanying Statement by the Minister was signed.

Payments into the Fund

Section 8(1) to (4) of the Act below, focuses on what is payable into the Fund.

1. There is payable into the Fund when:
 - a) All money appropriated by Parliament, or advanced by the Treasurer, for the purposes of payment into the fund,
 - b) All money appropriated by Parliament to the Treasurer for the general purposes of the Government and directed by the Treasurer to be paid into the fund,
 - c) The proceeds of the investment of money in the fund,
 - d) All other money directed or authorised to be paid into the fund by or under any Act or other law,
 - e) All money received from voluntary contributions to the fund made by a government agency or other person or body.
2. To avoid doubt, money appropriated by Parliament before the commencement of this section for purposes that reflect the purpose of the fund may be paid into the fund.
3. Money paid into the fund under subsection (2) is taken to have been appropriated out of the consolidated fund for the purposes of payment into the fund.
4. Government agencies are authorised by this section to make voluntary contributions to the Fund.

Payments by the Fund

Section 9 of the Act prescribes the permitted payments from the Fund, these are:

- a) projects that promote the purpose of the Fund and is approved by the Minister, on the recommendation of the Secretary of the Department of Customer Service.
- b) administrative expenses of the Fund.
- c) money authorised to be paid by the Act or any other Act.

Further to Section 9(b) of the Act, money from the Fund will also be used to meet administrative expenses related to the Fund which is set at 1% of the fund's approved amount. (Refer to Note 4)

Section 10 of the Act stipulates that before approving the payment of money under Section 9 (a) above, the Minister must obtain and have regard to advice from the Information Commissioner and the Privacy Commissioner as to the effect, if any, that the project may have on:

- a) access to government information under the *Government Information (Public Access) Act 2009*, and
- b) the protection of personal information under the *Privacy and Personal Information Protection Act 1998* or health information under the *Health Records and Information Privacy Act 2002*.

2. Summary of Material Accounting Policies

Basis of preparation

The Digital Restart Fund (the Fund) Financial Report is a special purpose financial report which has been prepared on a cash basis for the purposes of fulfilling the Ministers annual reporting obligations in accordance to Section 14 of the Act. The cash basis of accounting recognises transactions and events only when cash is received into or paid out of the Fund. Receipts are recognised and recorded when cash is received. Payments are recorded when cash is paid.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian dollars.

Statement of Compliance

The Financial Report and notes have been prepared in accordance with the policies detailed in this accounting policy note for the purpose of fulfilling the requirements of Section 14(2)(a), Section 14(2)(b)(i) to Section 14(2)(b)(ii) and Section 14(2)(b)(iv) of the Act.

Value of the Fund

The total balance of the Fund consists of cash.

Cash is controlled by the Fund when the Fund can use the cash for the achievement of its own objectives or otherwise benefit from the cash and exclude or regulate the access of others to that benefit. Cash collected by, or appropriated or granted to the Fund, so the Fund can distribute to approved projects.

The cash in the Fund is classified as a restricted asset as it can only be applied as allowed by the Act, as detailed in Note 1.

3. Receipts

Receipts are recognised when when cash is received.

The Fund is authorised to receive amounts in accordance with Section 8 of the Act.

	2024	2023
	\$'000	\$'000
Section 8(1)(a) & (b) receipts		
Appropriations ¹	168,000	614,000
Section 8(1)(e) receipts – other monies authorised to be paid into the Fund		
Contribution Revenue –Department of Customer Service	7,620	–
Contribution Revenue –Climate Change, Energy, the Environment and Water (Formerly DPE)	1,086	–
Contribution Revenue –Department of Education	–	41,000
Total Contribution Revenue	8,706	41,000
Total Receipts	176,706	655,000

Appropriations

1. This includes only amounts appropriated that have been transferred to the Fund's bank account. The following additional amounts have been appropriated in prior years and represent a cumulative spending authority that is available for immediate use for the purposes of the Fund. In FY24 the full \$102m has been transferred to the Fund's bank account.

Appropriated amount hypothecated to the Fund

	2024	2023
	\$'000	\$'000
Authority		
Digital Restart Fund Act 2020		
Special Deposit Accounts		
Digital Restart Fund	–	102,000
Total	–	102,000

4. Payments

Payments from the Fund are in accordance with Section 9 of the Act. Payments are recorded when cash is actually paid.

Section 9 (a) payments: Funded Projects

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Modernise Licensing & Compliance Tranche 1-3a	Department of Customer Service	19,200	42,600	38,308	12,692
Rural Access Gap Tranche 1-5	Department of Education	17,200	70,400	139,900	85,500
Live.NSW (Formerly NSW Spatial Digital Twin) Tranche 1-2	Department of Customer Service	15,560	-	22,300	-
NSW Digital Identity and Verifiable Credentials (Digital Identity Roadmap)	Department of Customer Service	14,270	-	-	-
OneCX (Formerly Whole of Government Web Hosting Platform) Tranche 1-3	Department of Customer Service	13,870	14,200	-	13,980
Virtual Consultations: Consumers at the Centre of their Care Phase 2	Ministry of Health	12,044	7,176	-	-
Transport Asset Custodian Platform (TACP) Tranche 1	Transport for NSW	9,000	11,000	-	-
Digital Access to Care: Consumers at the Centre of their Care Phase 1	Ministry of Health	7,389	9,211	-	-
HOPE Platform Integration: Consumers at the Centre of their Care Phase 3	Ministry of Health	7,260	9,317	-	-
NSW RFS Data & Predictive Analytics	NSW Rural Fire Service	4,955	-	-	-
Electoral Commission Cyber Uplift	New South Wales Electoral Commission	4,950	-	-	-
Smart Flood and Storm Intelligence Sensing	Office of the NSW State Emergency Service	4,925	-	-	-
Member Availability and Mobilisation Solution	Office of the NSW State Emergency Service	4,835	-	-	-
Digital Birth Certificate National Rollout Tranche 1-2	Department of Customer Service	4,540	3,210	-	-
NSW SES Cyber Uplift	Office of the NSW State Emergency Service	4,110	-	800	-
Val IQ Program (formerly Valnet III) Tranche 1-2	Department of Planning, Housing and Infrastructure (Formerly DPE)	4,000	-	5,000	-
Cyber Security Essential Eight Maturity Uplift	Ministry of Health	3,190	-	12,770	-
On-Road CAV Public Bus Trials	Transport for NSW	3,040	1,860	100	-
Whole of Government Grant Management System (GMS)	Regional NSW	3,020	5,410	-	-
Transition to School Digital Statement - State Wide Rollout	Department of Education	2,200	-	-	-
NESA Cyber Uplift	Department of Education	1,930	2,010	-	-
NSW Parliament Cyber Uplift	Greater Sydney Commission	1,900	2,397	186	-
Freight Automated Access Assessment	Transport for NSW	1,850	2,640	-	-
Digitising Coronial Pathway to Improve Family Experience (Returning Beta)	Department of Communities and Justice	1,530	470	-	-
Australian Museum Cyber Uplift	Australian Museum	1,490	-	1,110	-
Living in NSW -Returning Alpha	Department of Customer Service	1,410	3,460	-	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Saving our Species Beyond 2021 Roadmap Implementation	Department of Climate Change, Energy, the Environment and Water (Formerly DPE)	1,400	1,600	-	-
Becoming an Adult – Returning Alpha	Department of Customer Service	1,350	1,380	-	-
Smart Places Innovation Challenge	Transport for NSW	1,230	30	-	-
Accessibility NSW	Department of Customer Service	920	490	1,340	-
Greener Neighbourhoods Tree Canopy Spatial Data Updates	Department of Planning, Housing and Infrastructure (Formerly DPE)	700	300	-	-
Health Care Complaints Commission Cyber Uplift	Ministry of Health	650	-	-	-
State Archives and Sydney Living Museum Cyber Uplift	NSW State Archives	590	870	-	-
State Library Cyber Uplift	State Library of NSW	500	1,100	-	-
Asset AI	Transport for NSW	430	1,260	1,180	-
Digitisation and ICT Infrastructure for Cultural Sector Preservation and Access	State Library of NSW	350	4,540	-	-
Sydney Trains – Operational Technology (OT) Endpoint Security (EPS) & Intrusion Preventions Systems (IPS)	Transport for NSW	300	1,700	-	-
Smart & Cool Spaces	Department of Climate Change, Energy, the Environment and Water (Formerly DPE)	190	290	-	-
Aboriginal Housing Office Reducing the Digital Divide Between Mainstream and Aboriginal Community Housing Tenants	Department of Communities and Justice	138			-
	Department of Planning and Environment		1,720	722	
Process and Technology Harmonisation (PATH) (Formerly ERP 2.0) Tranche 1-3	Department of Communities and Justice		70,900	58,300	
	Department of Customer Service	-		20,100	23,000
Cyber NSW (DCS Digital. NSW)	Department of Customer Service	-	25,500	20,000	9,550
Project Amplify – e-Regulation (Returning Scale – Strategic Business Case)	Department of Customer Service	-	25,000	2,000	-
Cyber Security Maturity Uplift Project	Department of Education	-	17,500	12,100	-
ePlanning Phase 4 (DPIE) Tranche 1-3	Department of Planning and Environment	-	16,390	19,940	9,500
Transform Prisoner Rehabilitation Through Digital Technology Tranche 1-2	Department of Communities and Justice	-	14,511	23,130	-
DPIE Cyber Security Uplift	Department of Planning and Environment	-	11,590	5,317	1,058
DCS Cyber Security Maturity Uplift Program – Project Trust Phase 3	Department of Customer Service	-	10,500	9,500	-
DCJ-PHSDIP Cyber Program	Department of Communities and Justice	-	9,782	9,621	6,588
Education Wallet (School Digital Strategy) Tranche -1	Department of Education	-	7,710	-	-
Police Cyber Security Transformation Phase 1	NSW Police Force	-	6,600	9,500	7,400
Commercial Fisheries System and Service Modernisation	Regional NSW	-	5,000	-	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
New Integrated Rural and Regional Train Booking System	Transport for NSW	-	5,000	-	-
Department of Enterprise, Industry and Trade Cyber Uplift	Department of Enterprise, Investment and Trade	-	4,980	-	-
Destination NSW Investment NSW Cyber Uplift	Department of Enterprise, Investment and Trade	-	4,980	-	-
Digital Baby Book	Ministry of Health	-	4,970	-	-
Transaction Digitisation	Department of Customer Service	-	4,730	-	-
Whole of NSW Government Grants Portal initiative	Regional NSW	-	4,570	-	-
Banking and Payments Digital Reform	NSW Treasury	-	4,100	800	-
DRP Digital Reform Program Courts and Tribunals Tranche 1-3	Department of Communities and Justice	-	4,000	24,087	17,490
Business Insights Hub Beta Improvement (Project Amplify)	Department of Customer Service	-	3,950	750	-
Electoral Commission Cyber Security 2022	New South Wales Electoral Commission	-	3,851	1,029	-
Transformation of the Pet Registry	Department of Planning and Environment	-	3,630	-	-
National Multi -Hazard Watch	Department of Customer Service	-	3,300	1,600	-
Integrated Connected Officer Program –ALPHA Phase (Traffic & Highway Patrol)	NSW Police Force	-	3,075	1,200	-
TEW – Technology Enabled Workforce Program	Transport for NSW	-	3,030	1,410	-
Regional Knowledge Base	Regional NSW	-	2,750	-	-
Smart Places Acceleration Program Innovation Stream	Transport for NSW	-	2,750	-	-
	Department of Planning and Environment	-	-	1,450	-
Sydney Metro Cyber Security Uplift	Transport for NSW	-	2,708	292	-
Future-Proofing DRNSW's Emergency Response Capability Seed then Scale	Regional NSW	-	2,620	-	-
Future of Fines	Department of Customer Service	-	2,610	-	-
Life Event Notification Service – Financial Hardship – Returning Beta	Department of Customer Service	-	2,610	-	-
Whole of Government Next Generation Digital Connectivity (POC)	Department of Customer Service	-	2,600	-	-
DPC Cyber Uplift and Resilience Program Phase 2	Department of Premier and Cabinet	-	2,475	2,475	-
Buy NSW Go To Market Phase 2	Department of Customer Service	-	2,347	2,503	-
Digital Birth Certificate	Department of Customer Service	-	2,250	-	-
Tell Your Story Once: An Inclusive Person-Centred Approach to Assisting Disaster Affected People (Beta Improve)	Resilience NSW	-	2,180	-	-
Life Journey Life Administrator –Beta	Department of Customer Service	-	2,090	-	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
CSNSW-Automated Signs of Life Monitoring	Department of Communities and Justice	-	2,000	-	-
Transition of Spatial Platforms and Data to GDA2020	Department of Planning and Environment	-	2,000	-	-
Notifications Optimisation Program (NOP)	Department of Customer Service	-	1,980	-	-
Tell Your Story Once: An Inclusive Person-Centred Approach to Assisting Disaster Affected People (Beta)	Resilience NSW	-	1,970	1,860	-
Workforce Dataflow & Analytics (Dataflow) Phase 2	Public Service Commission	-	1,970	1,220	-
Western Sydney Neighbourhood Health Hub	Ministry of Health	-	1,950	-	-
CarbonZero Accelerator	Department of Planning and Environment	-	1,940	780	-
School Check-In	Department of Education	-	1,800	600	-
Digital Efficacy (Formerly School Based Digital Continuous Improvement Program for School Leaders (Operational Excellence))	Department of Education	-	1,750	1,000	-
Smart Beaches	Department of Planning and Environment	-	1,610	-	-
Park n Pay Expansion	Department of Customer Service	-	1,600	300	-
Transport Cyber: Regional, Delivery and Safety Essential 8 Remediation of Application Security Risks	Transport for NSW	-	1,600	1,600	-
Digital Renewal Notifications Extension & for Drivers Licences and App	Department of Customer Service	-	1,550	250	-
TAFE NSW Cyber Security Program	TAFE Commission	-	1,535	2,120	875
Smart Level Crossings	Transport for NSW	-	1,500	-	-
Digital Oyster Shipment Notification Service	Department of Customer Service	-	1,480	-	-
Smarter Soil Conservation	Regional NSW	-	1,430	70	-
Botanic Gardens Data Security, Digital Fundraising and Tourism Sales	Royal Botanic Gardens and Domain Trust	-	1,350	450	-
Treasury Cybersecurity Program	NSW Treasury	-	1,300	2,444	456
Transport Cyber: Corporate IT Essential 8 Maturity Transport for NSW Uplift Phase 1	Transport for NSW	-	1,270	3,530	-
Essential 8 Security Remediation	Transport for NSW	-	1,250	1,750	-
Implementation of Uplifted ASCS Essential 8 Controls	Transport for NSW	-	1,250	300	-
MyServiceNSW Mobile App	Department of Customer Service	-	1,230	760	-
Smart Planning Approvals	Department of Planning and Environment	-	1,220	770	-
Western Parkland City Cyber Uplift	Transport for NSW	-	1,210	-	-
	Department of Planning and Environment	-	-	680	-
Taronga Zoo Cyber Uplift	Department of Planning and Environment	-	1,200	1,442	-
Transition to School Digital Statement – Holistic Parent Journey Seed 2	Department of Education	-	1,200	800	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Smart Places Sentiment Analysis SOPA	Department of Planning and Environment	-	1,160	-	-
MEG Legacy Modernisation	Regional NSW	-	1,100	-	-
Rural Assistance Authority Service Transformation	Regional NSW	-	1,090	-	-
Giving NSW a Drone Capability for Biodiversity Monitoring	Department of Planning and Environment	-	1,080	1,220	-
Stronger Communities Critical Cyber Security Strategy Implementations	Department of Communities and Justice	-	1,040	3,000	-
Transport Cyber Defence – Microsoft Cloud Security Controls	Transport for NSW	-	965	2,035	-
Smart Irrigation Management for Parks and Cool Towns (SIMPACT)	Department of Planning and Environment	-	910	1,560	-
e-Invoicing Mandate Implementation	Department of Customer Service	-	800	380	-
Maturing Cyber Advisory Services for Secure by Design Outcomes	Transport for NSW	-	750	1,750	-
Transport for Vulnerable Youth	Department of Customer Service	-	720	-	-
NSW National Parks and Wildlife Service Digital Backpack	Department of Planning and Environment	-	690	660	-
Smarter Cleaner Sydney Harbour	Department of Planning and Environment	-	550	-	-
Service Management Tools and Process Consolidation	Department of Premier and Cabinet	-	540	160	-
Data as an Asset	Department of Customer Service	-	530	-	-
Aboriginal Heritage Management System	Department of Planning and Environment	-	500	-	-
DPC Cluster Cyber Uplift & Resilience Program	Department of Premier and Cabinet	-	490	3,600	1,300
Sydney Olympic Park Authority Cyber Uplift	Department of Planning and Environment	-	470	-	-
Smart Places Capability Uplift	Department of Customer Service	-	450	-	-
Transforming Language Services	Multicultural NSW	-	430	610	-
Culturally Safe Digital Keeping Places for NSW Aboriginal Communities	State Library of NSW	-	322	-	-
Smart Infrastructure Planning for New Communities: Western Sydney 5G Trial	Transport for NSW	-	320	-	-
Smart Places Acceleration Program Administration Cost	Transport for NSW	-	250	-	-
	Department of Planning and Environment	-	-	200	-
Spatial Aboriginal Land Claim (ALC) Register	Department of Premier and Cabinet	-	210	240	-
Museum of Applied Arts and Sciences Cyber Uplift	Museum of Applied Arts and Sciences	-	150	900	-
Western Parkland City Digital Inclusion	Transport for NSW	-	130	-	-
	Department of Planning and Environment	-	-	700	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Law Enforcement Conduct Commission	Law Enforcement Conduct Commission	-	90	340	-
e-Construction Tranche 1-2	Department of Customer Service	-	-	15,256	5,534
Transport License and Registration System Modernisation and Optimisation Program (DRIVES 2.0)	Transport for NSW	-	-	15,000	-
NSW Digital Identity Program	Department of Customer Service	-	-	4,990	-
Advanced Bush Fire Intelligence Technology Project	NSW Rural Fire Service	-	-	4,970	-
Western Sydney Service Delivery Reform Returning Beta	Department of Communities and Justice	-	-	4,900	-
GME Transaction Register Roadmap Implementation	Department of Customer Service	-	-	4,660	-
Spatial Digital Twin Public Beta (Customer Planning Platform)	Department of Customer Service	-	-	4,650	-
eRegulation – Amanda PoC Regulatory Transactions Platform	Department of Customer Service	-	-	4,364	-
End of Life Product Development	Department of Customer Service	-	-	4,291	-
Assured Revenue Program Tranche 1-2	Department of Customer Service	-	-	3,875	13,625
Commercial Credentials Exchange	Department of Customer Service	-	-	3,850	-
GME Change of Name After Marriage Beta Phase	Department of Customer Service	-	-	3,639	-
Education Wallet Stream 2: Student Learner Profile	Department of Education	-	-	3,530	-
GME – Customer Details Sharing Centre	Department of Customer Service	-	-	3,080	-
Legal Aid Cyber Uplift	Legal Aid Commission of New South Wales	-	-	3,040	-
Customer Payment Platform (CPP) Capability Uplift Phase 3	Department of Customer Service	-	-	2,950	-
eRegulation – Single View of Business Data and Analytics	Department of Customer Service	-	-	2,534	-
Third Party Cyber Security Risk Management	Transport for NSW	-	-	2,000	-
Tell Your Story Once Customer Relationship and Data Management Tool	Resilience NSW	-	-	1,960	-
Transport Project Acceler8	Transport for NSW	-	-	1,950	-
Education Wallet Stream 4: Smart and Skilled Market Comparison Tool	Department of Education	-	-	1,880	-
Park n Pay Disability Parking	Department of Customer Service	-	-	1,800	-
Urban Environmental Intelligence Platform – AKA Air Quality Monitoring Best Practises	Department of Planning and Environment	-	-	1,780	-
Digitise and Enhance Integrity of Electoral Process Enhance Voter Experience	New South Wales Electoral Commission	-	-	1,695	-
NSW RFS National Fire Danger Rating System Enablement	NSW Rural Fire Service	-	-	1,690	-
INSW Cyber Uplift	Infrastructure NSW	-	-	1,600	-

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
NSW RFS Cyber Uplift	NSW Rural Fire Service	-	-	1,400	-
Mineral Royalties	Department of Customer Service	-	-	1,362	1,473
Smart Regional Spaces-Ready Set Go	Regional NSW	-	-	1,340	-
WoG Online Booking	Department of Customer Service	-	-	1,305	1,305
Legal Aid Client Portal	Legal Aid Commission of New South Wales	-	-	1,169	-
Life Administrator: Discovery	Department of Customer Service	-	-	1,147	-
DRNSW Customer Journey Roadmap	Regional NSW	-	-	1,100	-
Smart Infrastructure Policy Acceleration (SIPA)	Department of Planning and Environment	-	-	1,060	-
ICAC Cyber Security	Independent Commission Against Corruption	-	-	1,040	-
Compliance and Security Digital Uplift	Ombudsman's Office	-	-	1,030	-
Death Notification	Department of Customer Service	-	-	1,005	1,005
Greater Sydney Commission Cyber Uplift	Greater Sydney Commission	-	-	1,000	-
Neon Grid - A Smarter Approach to Going Out	Investment NSW	-	-	1,000	-
Digitising Coronial Pathway to Improve Family Experience	Department of Communities and Justice	-	-	974	-
eRegulation - Business Customer	Department of Customer Service	-	-	896	-
DRNSW Digital Uplift Program	Regional NSW	-	-	835	-
DataFlow Gen DPC / Workforce Analytics	Public Service Commission	-	-	700	700
Smart Places - Smart Kerbs	Transport for NSW	-	-	600	400
Digital Renewal Notices (DRN)	Department of Customer Service	-	-	575	1,725
Pets Data Entry and Pre-Rego	Department of Planning and Environment	-	-	500	800
Forestry Corp Cyber Uplift	Regional NSW	-	-	490	-
Smart Place - Envisioning in 3D - Camden Council PoC - DCS	Department of Customer Service	-	-	483	-
Smart Places - Smart Water	Department of Planning and Environment	-	-	400	-
Service NSW Cyber Security Program	Department of Customer Service	-	-	-	4,950
Strengthening DoE Cyber Security - Seed Funding	Department of Education	-	-	-	4,910
DCS/GovConnect Cyber Resilience Program	Department of Customer Service	-	-	-	4,900
Transport Regulatory Services Optimisation Prototype (DRIVES)	Transport for NSW	-	-	-	2,000
Gov Made Easy - Proof of Identity	Department of Customer Service	-	-	-	1,916
Smart Places - Park n Pay	Department of Customer Service	-	-	-	1,800

Section 9(a) payments: DRF Funded Projects – continued

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Facial Verification	Department of Customer Service	-	-	-	1,787
Smart Places - RANalytics	Department of Customer Service	-	-	-	800
Total Section 9 (a) Payments		178,416	567,662	618,246	239,019

Section 9(b) payments – Administrative expenses

As approved by Expenditure Review Committee and Delivery and Performance Committee, 1% has been allocated to Administrative Expenses as per Section 9 (b) money required to meet administrative expenses related to the Fund. Total funding approved for the Digital Restart Fund is \$2.1 billion (\$1.6 billion approved 2020 and \$500m in 2021).

Projects	Agency	2024 \$'000	2023 \$'000	2022 \$'000	2021 \$'000
Administrative Expenses	Department of Customer Service ¹	4,635	3,300	4,566	2,167
Administrative Expenses	Department of Premier and Cabinet	-	230	500	-
Administrative Expenses	NSW Treasury	220	200	400	200
Administrative Expenses	Information and Privacy Commission	180	-	540	-
Total Section 9 (b) Payments		5,035	3,730	6,006	2,367
Total Payments – Section 9 (a) + Section 9 (b)		183,451	571,392	624,252	241,386

Administrative Expenses

1. Actual Administrative Expenses paid to the Department of Customer Service of 2024: \$4,635k (2023: \$3,300k) includes payments for audit fees totalling 2024: \$27k (2023: \$36k) for the audit of the special purpose financial report and compliance audit.

5. Events after the reporting date

There are no known events after the Fund reporting period which would give rise to a material impact on the reported results or financial position of the Fund as at 30 June 2024.

End of Audited Financial Report.

